

Challenge #2

Statement

How might the accounting sector better optimise manpower and/or augment the existing workforce, to deal with varying levels of resources required during peak and off-peak periods?

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Background and Context

The demand for audit, advisory and consultancy work performed by accounting practices fluctuate throughout the year. The peak periods include the tax and auditing periods. As such, there is an under-utilisation of manpower or a manpower crunch during certain periods.

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Common Challenges and Considerations

How can we optimise and/or augment our workforce to achieve:

- Better work-life balance for our staff all year round
- Greater work satisfaction
- Increased work quality